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Our office will be CLOSED
on the following observed holidays:

Thursday, November 25
Thanksgiving

Friday, December 24
Christmas (Observed)

Friday, December 31
New Year's (Observed)

QUARTERLY STATS (July to Sept 2021)

Violations:	183
Warnings Issued:	28
Premises Inspections:	1,618
Total Active Licenses:	1,456
Special Licenses Issued:	53
Server Training Attendees:	1,393
Certificate of Registrations Issued:	2,966



ADMINISTRATOR'S MESSAGE

Aloha!

The season of gratitude is upon us, and we all have so much to be thankful for. Reflecting back at the challenging year we have all shared, it is refreshing to see the incredible strides and progress toward a healthy and prosperous reality. With the help of technology, transparent communication, and positive perseverance, we are excited to see establishments regain momentum, as the public's confidence to support local business grows.

As many people turned to remote work, we chose to look for ways to encourage you to connect with us by increasing and improving our online services. We enhanced our virtual public hearings by making it easier for everyone to watch and participate. We also developed an interactive online Server Training for managers and bartenders to participate from the comfort and safety of their homes. We want to sincerely thank all the agents, licensees and their employees, and the public for your trust throughout this year of transitions. By continuing to work together, I am confident our industry will thrive once again.

As we approach the holiday season, let's continue to be thankful for what we have, for the family and friends we love and cherish, and for future blessings. On behalf of the Honolulu Liquor Commission, we wish you all a safe and happy holiday season!

Mahalo,

-Don Pacarro, Jr.
Franklin Don Pacarro, Jr.

ONLINE SERVER TRAINING



All managers, assistant managers, and bartenders working in the City and County of Honolulu, island of Oahu, are required to successfully complete our Server Training before obtaining a liquor card. Please register for the online Server Training by going to our website's [Events Calendar](#).

REQUIREMENTS:

- Desktop computer, laptop, tablet, or smart phone with access to Zoom
- Internet connection
- Email address



SCHEDULE: Monday, Wednesday, or Friday
10:00 a.m. to 12:00 p.m.
(excluding State holidays)

HOW TO REGISTER:

- ♦ Go to our [Events Calendar](#) and select a day to register for training.
- ♦ A confirmation email will be sent by "LIQ-Training" containing instructions and a link to join the class.

DAY OF TRAINING:

- ♦ Download the optional Server Training Handout before the training session begins
- ♦ Open the confirmation email and click on "**Join Meeting**" by 9:45 a.m.
- ♦ Follow the presentation and participate in the interactive "Q & A" session with our Trainer.
- ♦ An online test (Google Forms) link will be issued through Zoom.
- ♦ You will be notified by email with the results of your test.

NOTE: Customers who need accommodations or do not have any of the requirements listed to attend an online session, may contact our Training Section:

Email: liq-training@honolulu.gov

Phone: (808)768-7334



HLC Customer Support Team (L to R):
Susan, Kris (Supervisor), Cheryl, and Kelly.

STAY UP TO DATE...



[CLICK HERE](#)

For the most current
Mayor's Proclamation & Emergency Orders



[CLICK HERE](#)

To view the Safe Oahu Response Plan, or
go to [OneOahu.org](https://www.oneoahu.org)

LIQUOR COMMISSION INFORMATION SYSTEM UPDATE

This year, our LCIS Project Team is focused on finalizing our basic online program and providing upgraded enhancements. We also plan to introduce new modules for the Complaints, Enforcement and Auditing.

For more information, contact our LCIS Team at LCIS@honolulu.gov.